



An Acuity Brands Company

July 14, 2004

Joseph Reini
Mason-Grey Corporation
400 Galleria Parkway, Suite 1500
Atlanta GA 30339

Dear Joe:

I want to extend a sincere note of thanks for your efforts in helping Acuity Specialty Products bring the Zep Antimicrobial Treatment System (ZATS) to market. In just 2 years, your efforts have helped us to evolve ZATS from a "prototype system" to a "product" that has now been rolled out to numerous poultry processing sites in the United States.

Mason-Grey uniquely understood our requirements for engineering and developing a process that was cost effective and reliable. Mason-Grey's team focused on delivering a system that our customers could rely upon today, tomorrow and well into the future. Our success in the market has been enhanced by Mason-Grey's efforts:

- made substantial improvements in our initial design concept and provided continual improvements that reduced component costs while increasing reliability
- reliably provided 24x7 support to our systems around the US

We appreciate the efforts of Mason-Grey and look forward to growing our relationship in the future. As the last 2 years demonstrate, our relationship with Mason-Grey has been a significant benefit to Acuity Specialty Products and we look forward to doing much more business with you.

Best regards,

Isidore Gould
VP Operations, Specialty Segments
Acuity Specialty Products

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